

MEMBER HANDBOOK

EMPIRE UNITED SOCCER ACADEMY – Commitment Policy

To be eligible for participation in any Empire United Soccer Academy program, prospective players, their parents or legal guardians, coaching staff and volunteers are required to agree to the Empire United Soccer Academy Commitment Policy as explained below. If after you have read the Commitment Policy, you understand and agree to it, please complete/provide the required background and emergency information and provide the initial deposit/tuition payment, all of which are required in order to participate in the program

Membership Agreement:

By either making the first payment, or payment in full for this registration, the parent / legal guardian confirms that they have read, understand and accept the EMPIRE UNITED SOCCER ACADEMY COMMITMENT POLICY. They confirm that the player they are registering and for whom they are a parent or legal guardian, is in good health and physically able to train and play in games and tournaments with no medical conditions or physical limitations preventing full participation. In addition, the parent / legal guardian also agrees on behalf of themselves, any players for whom they are a parent or legal guardian, and themselves and their heirs and assigns:

- (1) To use best efforts to attend and participate in all activities of the Empire United Soccer Academy as are requested of me;
- (2) To assure that those players for whom they are responsible will attend and participate in all activities of the Empire United Soccer Academy as are requested of them;
- (3) To pay as scheduled to the Empire United Soccer Academy, Inc. the full tuition and expenses as are required of me;
- (4) To immediately notify both the Empire United Soccer Academy and the respective coaching staff of any conditions developing during the season that may prevent continuing participation fully in the activities of the Academy. To hold the Empire United Soccer Academy, Inc., its directors, officers, employees, coaching staff and volunteers harmless from any and all liability, claims and demands of every kind that may arise by or in connection with participation in any activities of the Empire United Soccer Academy, Inc.

Medical/Legal Release:

- Participation in any sport or sport related activity could be a dangerous activity involving risks of injury, including significant impairment of long-term health and well-being. Each player and his/her parent or legal guardian therefore must confirm that the player is in good health and physically able to train and play in EUSA/EUFH games and tournaments and further has no medical conditions or physical limitations that would prevent him/her from fully participating in the activities of Empire United Programs. Each player and his/her parent or legal guardian also must immediately notify both the Empire United Soccer Academy/Field Hockey and the respective coaching staff of any conditions developing during the season that may prevent the player from continuing to participate fully in the activities of the Academy. Each player and his/her parent or legal guardian must also waive any and all claims against the Empire United Soccer Academy, its directors, officers, employees, coaching staff and volunteers by reason of any physical, mental or emotional injuries or otherwise alleged to have been caused by participation in any activities of the Academy.
- As the parent / legal guardian of the registered player, the parent / legal guardian requests that in their absence the registered player be admitted to any hospital or medical facility for diagnosis and treatment. The parent/legal guardian request and authorize physician s, dentists, and staff, duly licensed as Doctors of Medicine or Doctors of Dentistry or other such licensed technicians or nurses, to perform any diagnostic procedures, treatment procedures, operative procedures and x-ray treatment of the above minor. The parent / legal guardian has not been given a guarantee as to the results of examination or treatment. The parent / legal guardian accepts full financial responsibility for any such treatment. The parent / legal guardian also gives permission for any transportation required to a medical facility and assume full financial responsibility for said transportation.

Time Commitment:

- Training/Tournaments: Players must commit to and use their best efforts to attend any and all practices and tournaments as scheduled by individual teams and to follow and agree to comply with coaches' and officials' instructions regarding playing techniques, training and other team rules. Should any player be unable to attend a scheduled practice or tournament, the player or his/her parent/guardian is responsible for providing timely notice to the appropriate coaching staff member.
- Attendance at Team and Club Events: All players and their appropriate family members must commit to and use their best efforts to attend all team meetings and club events. Should any person be unable to attend any team meeting or club event, that person is solely responsible for obtaining any material or information presented at and complying with any procedures or policies announced at that meeting or event.

Financial Commitment:

Each player and his/her parent or legal guardian must commit to and pay the full tuition, either in full at time of registration or in payments. Because the team budgets rely solely on the financial commitments of its players, Empire United Soccer Academy will not refund any tuition monies or nullify any financial commitment unless good and sufficient cause is shown to the sole satisfaction of the Board of Directors of the Empire United Soccer Academy.

This full tuition estimates and payments are identified on the payment page for this registration. In addition, players and his/her parents are also responsible for any and all travel related expenses to all training sessions, team events and both home and away matches, unless otherwise described. The final tuition amount shall be determined by the Empire United Soccer Academy and shall be based upon the competition schedule of each individual team. You will be required to make an initial payment as identified at the end of this registration. Payment of the initial payment confirms your agreement to this Commitment Policy. This initial tuition payment will be credited towards your obligation to pay the final full tuition amount.

Refund Policy:

It is the policy of Empire United Soccer Academy, Inc. to refund registration fees only if your player moves more than 50 miles from his/her primary residence prior to the start of the season or if the player is unable to participate due to a season-ending injury or illness, as documented by a physician, in which case a partial refund will be granted based on the percentage of team training sessions and games that the player was able to participate in prior to the injury/illness. Refund requests due to injury or illness must be made within two weeks of knowledge of the extent of the injury or illness and must include a physician's note indicating that the player is physically unable to play. If Empire United Soccer Academy does not place a player on a team, a full refund can be issued.

No refunds, credits or fee transfers will be allowed for any other reason after the initial commitment payment is made by electronic payment or check. Conflicts with practice or game schedules are not grounds for a refund. There will be no reimbursements, refunds, or credits granted for games or other events due to weather, acts of God, or forfeits. If a player's Empire team qualifies for any late or post season events and that player is not going to be continuing with Empire during the following season, the club may decide that the player will not play in that event and the player is not entitled to any refund, reimbursement or credit.

In the event of a Government directed business shutdown based on circumstances beyond EUSA control, EUSA will implement a thorough review to determine the expected length of time the shutdown is expected to last and initiate a refund for services that will not be provided.

Commitment Policy Conclusion:

If for any reason you do not wish to be bound by the terms of this Commitment Policy, please stop now and do not go any further with this registration. You and any players for whom you are a parent or legal guardian shall not be eligible for participation in any Empire United Soccer Academy program.

EMPIRE UNITED SOCCER ACADEMY – Tuition Payment Policy

All Players must be registered in the Club’s registration/payment management system (Demosphere). Player insurance and registration, player profile information, club communications and Tuition Payment (defined as all monies due for individual participation equaling the sum of Club Costs plus Competition Cost – see defined components below) will all be managed through this online resource.

Demosphere is set up to segment each player’s total Tuition Payment into monthly installments. Each family will be responsible for making monthly payments for each individual player, as described below. Payments will be due at the beginning of each month, starting on August 1st of each year of participation. Monthly payment reminders will be sent out via email message.

- A player’s participation in team competitions and travel tournaments is dependent on being current with payment obligations. Players that have Tuition Payments made in full by the corresponding Payment Due Dates (noted below) will be considered in good standing.
- Players that are delinquent in Tuition Payments may continue to participate in training activities at the discretion of the Director Coaching/Club. The Club may secure that player’s pass until their payment obligations are fulfilled. Once the payment obligations are fulfilled the player will be reinstated and eligible for team competitions and travel tournaments. After February 15th, all reinstatements will require an accompanying Confession of Judgment (payment guarantee) to be signed for the remaining payments due.
- If a player’s financial obligation has not been met in full by July 1st, that balance will be identified to NYSWYSA. That player’s NYSWYSA status will be placed “In Bad Standing”. They will be unable to participate in any NYSWYSA program (inside or outside of Empire United SA) until all financial obligations to Empire United SA are fulfilled.

Tuition Payment Schedule Payment Due Dates

1st Payment (Club Costs) due 8/1 of the calendar year of registration

2nd Payment (Club Costs) due 9/1 of the calendar year of registration

3rd Payment (Club Costs) due 10 of the calendar year of registration

4th Payment (Club Costs) due 11/1 of the calendar year of registration

5th Payment (Club Costs) due 12/1 of the calendar year of registration

6th Payment (Team Competition Cost) due 2/15 of the year following the year of registrations

8th Payment (Team Competition Cost) due 3/15 of the year following the year of registration

9th Payment (Team Competition Cost) due 4/15 of the year following the year of registration

NOTE: due dates within the Payment Schedule, particularly those of the Team Competition Costs, may be subject to change based upon the date of completion of each team’s individual budget.

Summary of Club Costs (first five payments) and Team Competition Costs (final three payments):

Listed below are some of the different costs associated with the Club Costs and the Team Competition costs including, but not limited to the following:

Club Costs: (these costs make up the first five (5) payments commencing in August and concluding with the December payment (August, September, October, November and December payments, due on the 1st of each month):

- Mortgage, Interest Expense, Property Tax
- Fall, Winter/Indoor, and Spring Training Sessions
- Coaches Compensation (including payroll processing fees) and Coaches Education
- Membership Fees – Leagues, Associations, NYSW, USYSA, US Club and USSF Fees
- Risk Management and Background Checks
- Technical Staff Support (i.e. Executive Director, Director of Coaching, Associate Director of Coaching)
- Operations & Administrative Staff Support (i.e. Scheduling Coordinator, Finance, Registrar, Legal)
- Sponsorship, Scholarship/Financial Assistance, Discounts, Registrations, Fundraising, Misc.
- Club Marketing, Promotion & Communication
- Club and Player Insurance
- Facilities & Equipment (Improvements, Maintenance, Staffing/Supervision, Utilities, Services)

Team Competition Costs: (these costs make up the final three (3) payments commencing in mid-January and concluding with the March payment (January, February, and March payments, due on the 15th of each month))

- League Event/competition registration fees
- Travel Tournament registration Fees
- Referee fees & scheduling fees
- Field/facility rental for scheduled games
- Coaching staff travel reimbursements
- Hotel/lodging, Rental car/vehicle reimbursement for coaching staff
- Gas & tolls, Meals, Airfare (as approved by the club) for coaching staff

Sibling Discount: For teams (Under 9 – Under 19), credits will be applied no later than December 1st, as follows:

- Two siblings in a household - 10% deducted from **Club Cost** portion of the Tuition Payment only
- Three siblings in a household - 15% deducted from **Club Cost** portion of the Tuition Payment only
- Four siblings in a household - 20% deducted from **Club Cost** portion of the Tuition payment only

Other discounts and credits: Any miscellaneous tuition credits, prior year adjustments, sponsorships, fund raising, pro-rated tuition for late registration or other modifications should be included in the registration/payment management system by no later than December 1st.

USYSA National Championship (State Cup) & Tournaments: State Cup Team Registration and Travel costs for team staff is included in the Team Competition Costs buildup. Should any team advance to USYSA Regional/Nationals additional Competition Costs will be required once they can be accurately identified.

If events in a team's competition schedule are cancelled, those events should be replaced as cancelled/unscheduled competitions cannot be credited back.

EMPIRE UNITED SOCCER ACADEMY - Conflict Resolution

Empire United Soccer Club encourages our members to take a 24-hour “cool down” period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be directed according to the following guidelines.

- Complaints regarding Empire Soccer Club coaches, assistant coaches, and/or managers should be addressed with the head coach. If resolution is not satisfactory, document your concern in writing to the attention of the appropriate program director.
- Concern regarding your child’s team should be addressed directly with your child’s coach or assistant coach at a proper time and place. If resolution is not satisfactory, document your concern in writing to the attention of the appropriate program director.

If, after following the appropriate measures as listed above, and resolution is not satisfactory, document your concerns in writing to the attention of the Empire United Soccer Club Director of Coaching. Complaints and concerns regarding Empire United Soccer Club’s administrative policies should be documented in writing and sent to the attention of the Empire United Executive Director.

EMPIRE UNITED SOCCER ACADEMY - Parent Code of Conduct

Youth soccer is for the players. All parents associated with the Empire United Soccer Academy are invited to share in the pleasure of watching their children participate in the world’s most popular sport, so long as their behavior does not distract the players and officials from the free flow of play which is the trademark of the sport. Empire United prides itself on having respectful and engaged families, and we ask that parents and guardians continue to adhere to these guidelines.

A parent or guardian should:

- Foster an environment of respect for referees, players, coaches, and spectators of the opposing team through words of encouragement and support.
- Applaud superior play, effort, and sportsmanship by players on both sides.
- Support your coaches and managers consistently regardless of the results on the field. Coaches contribute many hours of their time to your children. They deserve congratulations when the team wins and your encouragement when the team doesn’t.
- Communicate any concerns to the coach at the appropriate time (recommended 24 hour cool off period) away from the playing location and players.
- Always remain at least two yards from the playing field so our young players have room to play and enjoy the game.
- Your cooperation with these standards before, during and after each game or practice will make Empire United experience more enjoyable for everyone.

A parent or guardian must:

- Never use foul language or obscene gestures at a game or practice site.
- Avoid comments and gestures that express disagreement with referee decisions.
- Cooperate with any request by the game officials.
- Never consume alcoholic beverages on the field location at practices or games.

A parent or guardian understands that:

- Any parent or spectator who fails to adhere to these standards will be required to leave the playing area, and play will be suspended until he or she does so.
- Empire United Soccer reserves the right to suspend or terminate a player's enrollment for his or her parent's persistent or extreme sideline behaviors, and there will be no refunds of player fee in such case.
- Parents or guardians are responsible for their guests' behavior and must inform their guests of the application rules of conduct.

Any breaches of this Code of Conduct can result in your child's suspension and a member's removal from the Empire United Soccer Academy. Comments and behavior of any member which contradict the mission statement or disrupt the functioning of a team can result in the suspension and/or removal from Empire United Soccer Academy.

EMPIRE UNITED SOCCER ACADEMY – Personnel Communications & Social Media

Purpose: Empire United Soccer Academy strives for excellence on and off the field and recognizes that innovations in technology have changed the way and frequency in which coaches and team communicate. While Empire United expects players to represent the club in a positive and professional manner, we expect coaches and Empire United personnel to always adhere to the highest standard. This policy sets forth expectations with respect to communications (live, email, text, and all social media platforms) between Empire United personnel and teams/or player.

Coach and Empire Personnel Communication & Social Media Expectations:

- Communication between Empire United personnel and a minor or underage player must never be private. A private communication is defined as one that cannot be interrupted by another adult.
- Communication or conversation regarding illegal or age inappropriate topics should never take place and is not permitted. This includes, but not limited to, drugs and alcohol use, sexually explicit language or imagery, and any requests for players to comment on other player's appearance, attractiveness or general abilities.
- Do Not use SnapChat (or any similar app that automatically deletes the content of a communication) to communicate with players.

Clarifying examples:

- When communicating with a player(s) via text or email, you should always ensure that there is at least one additional adult in the communication stream. Always include another Empire-affiliated adult (coach or team manager), or the player's parent or legal guardian if necessary. If a player communicates to a coach privately, the coach should respond with including another adult in the communication stream as noted above.
- If communicating via any social media platform, ensure that the communication is public as no private channels are permitted.

Empire United personnel who are acting as a legal guardian (parent or legal guardian advanced approval) or in an emergency situation, are permitted to communicate privately but the topics should be kept professional in nature and be age appropriate.

EMPIRE UNITED SOCCER ACADEMY - Media Release Policy

Empire United Soccer Academy reserves the right to use photographs, video, voice, and the likeness of players, parents, coaches, and referees participating in our programming without compensation. The media obtained by Empire United may be used on our website, social media, publications and etc. By participating in Empire United programs, members agree to the following statement:

I grant Empire United Soccer Academy, Inc. and their respective successors and assign the perpetual worldwide and royalty-free rights to use my child's voice, photograph, and likeness in any media related to my performance in or observation of the club including, without limitation, a videotape recording of such programming without compensation to me, or my personal representatives, assigns, heirs, children, spouse and relative.

EMPIRE UNITED SOCCER ACADEMY – Travel Guidelines

Purpose: Empire United Soccer Club strives for excellence on and off the field and acknowledges that traveling to games and tournaments is an important PART OF BUILDING SUCCESSFUL TEAMS AND PLAYERS. The travel guidelines below are intended to remind Empire United personnel of their responsibility to positively represent Empire United Soccer Academy, as well as to maintain the safety of everyone in our organization.

- Empire United personnel who are not acting as a legal guardian, shall not ride in a vehicle alone with an unrelated player who is a minor, absent emergency situations, unless agreed to by the minor player's parent or guardian in advance of travel.
- Any one-on-one or team meetings must be observable and interruptible and held in an open public space. If a private area is required, then it must be in the presence of another Empire United personnel member, team manager, or parent of one of the players.
- In some circumstances, Empire United leadership may require that Boys or Girls teams in same the same age group that are traveling to the same tournament or event be placed in separate hotels.
- While staying in the same hotel, Empire teams of opposite sex are permitted to have casual association in public spaces during free time, but absolutely no player will enter the rooms of players of the opposite sex unless the individuals are related.
- Empire United personnel must use good judgement when drinking alcohol at any club-sanctioned tournament or event. Drinking alcohol to excess or participating in any form of illegal substances (identified by local, state, and federal law – whichever is the most restrictive) is prohibited.

EMPIRE UNITED SOCCER ACADEMY - Guest Playing Outside the Club Policy

Players in the Empire United Soccer Club must ask for permission from the appropriate director of coaching to participate in outside events with other clubs. The technical staff wants to make sure players are getting enough rest and are fulfilling the training to game ratio that has been set forth in the beginning of the year. To manage the players development and time on the field, the directors will approve or not approve the request. If the request is approved, the director will need to fill out a guest player paperwork and provide the player pass.

EMPIRE UNITED SOCCER ACADEMY - Non-Discrimination Policy

Empire United Soccer Academy, Inc. does not discriminate against its members, players, coaches, parents, referees on the basis of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, political beliefs, marital status, familial or parental status, sexual orientation or if all or part of an individual's income is derived from any public assistance.

EMPIRE UNITED SOCCER ACADEMY - Anti-Bullying Policy

Empire United Soccer Club is committed to providing players a fun, positive, and secure environment in which to learn and enjoy the game of soccer. We do not tolerate bullying at practice, game or Empire sanctioned events. We will promote a telling atmosphere. This means that anyone who knows that bullying is taking place is expected to report the incident. Players and parents should be assured that they will be supported when bullying is reported.

EMPIRE UNITED SOCCER ACADEMY - Drug Policy

Empire United Soccer has a zero-tolerance policy regarding the use of alcohol, drugs and tobacco products at any Empire United event. We are a drug free organization at all times. For clarity, read the following guidelines:

- Alcoholic beverages, tobacco, and drugs (including marijuana and misuse of prescription medication) are not permitted at and Empire United event, including practices, tournaments and league games.
- No Coach or volunteer shall participate in any Empire United activity while under the influence of drugs or alcohol.
- Smoking or use of tobacco products is not permitted in or around youth sports practices or games.

EMPIRE UNITED SOCCER ACADEMY – Weather Policy

Lightning Policy:

For Empire United Soccer Club, the safety of players and participants is of utmost importance. Soccer Fields can be a dangerous place during severe weather.

- You are in danger if you can see lightning
- You are in danger from lightning if you can hear thunder.
- Lightning often travels sideways as far as 10 miles and can strike away from rainfall even when skies are blue.

In the event of a storm, games and/or practices must be stopped and suspended until the danger has passed using the following minimum criteria:

- The sighting of a lightning flash or the hearing of the sound of thunder shall be reason enough to stop and suspend a game or a practice session.
 - Do not wait until it rains.
 - Do not try to reach the end of a quarter or end of the game.
- Coaches shall take their players to a safe location upon suspension of a game and/or a practice session.
- Following suspension of a game, the referees shall promptly leave the field to a safe location.
- Play and/or practice shall not be resumed prior to 30-minutes after the last sighting of lightning or the last sound of thunder heard.

NOTE: Please refer to additional lightning safety found at the following site: USYSA – Lightning Safety Outdoors

Heat Policy:

- Players should come to practice properly hydrated
- Players should come to practice with ample water supplies to stay hydrated
- It is a parent/Guardian decision as to whether you allow your son/daughter to participate in training during extreme heat related conditions

- At the Coaches discretion, they will determine if a practice will be held during extreme heat related weather conditions. In the event of extreme heat conditions, Empire will follow the following guidelines.

	Feels Like Temp (Heat Index) or Wet Bulb indicator under 79 degrees	Full activity. No restrictions
R E C O M M E N D E D	Heat Index Caution: Feels Like Temp (Heat Index) or Wet Bulb indicator 80 degrees to 85 degrees	Provide ample water and multiple water breaks. Monitor athletes for heat illness. Consider reducing the amount of time for the practice session.
	Heat Index Watch: Feels Like Temp (Heat Index) or Wet Bulb indicator 86 degrees to 90 degrees	Provide ample water and multiple water breaks. Monitor athletes for heat illness. Consider postponing practice to a time when Feels Like temp is lower. Consider reducing the amount of time for the practice session. 1 hour of recovery time for every hour of practice (ex. 2hr practice = 2hr recovery time).
	Heat Index Warning: Feels Like Temp (Heat Index) or Wet Bulb Indicator 91 degrees to 95 degrees	Provide ample water and water breaks every 15 minutes. Monitor athletes for heat illness. Consider postponing practice to a time when Feels Like temp is much lower. Consider reducing the amount of time for the practice session. 1 hour of recovery time for every hour of practice (ex. 2hr practice = 2hr recovery time). Light weight and loose fitting clothes should be worn. For Practices only Football Helmets should be worn. No other protective equipment should be worn.
REQUIRED	Heat Index Alert: Feels Like Temp (Heat Index) or Wet Bulb indicator 96 degrees or greater	No outside activity, practice or contest, should be held. Inside activity should only be held if air conditioned.

